

Subject: [TRUSTED] Important Dates Regarding the New InBusiness Online Banking System

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IMPORTANT INFORMATION!

NEW InBusiness Online Banking

On Monday, September 23, 2019, you will have access to the new InBusiness Online Banking system. As we move closer to go-live, there are some key events, dates, details and action items we'd like to inform you about.

Please review the table below, which will help prepare you for go-live on September 23. For your convenience, the Resource Center is available at premiervalleybank.com/resource-center to learn more.

All times are listed in Pacific Time.			
KEY EVENT	DATE	DETAILS	CLIENT ACTION
Scheduled system down time: including online banking and bill payment	Friday, September 20, 2019	The system will be unavailable beginning at 5:00 p.m. on Friday, September 20, and will become available at 6:00 p.m. in inquiry mode only.	Schedule all payments prior to this date to ensure all bills are paid through Friday, September 20, 2019.
Inquiry Mode: ability to view legacy online banking post-upgrade	Friday, September 20, 2019	The system will be available in inquiry/view only mode beginning at 6:00 p.m. on Friday, September 20. The legacy system can be viewed until October 4, 2019.	None
Go-Live on New System	Monday, September 23, 2019	Online banking and bill payment systems become available after the open of business (8:00 a.m.). We recommend logging into your online banking account to verify user and account access.	Log in and begin using InBusiness Online Banking. Prior to originating payments, review your online banking ACH batches, wire templates, Bill Pay

			payments and payees. We recommend you update your InBusiness Online Banking bookmark in your Favorites tab by using this link: CLICK HERE
Download the mobile app	Monday, September 23, 2019	The Premier Valley Bank Mobile App is available via the iOS and Android app stores.	Download app and log in for use.
Schedule any email or text alerts	Monday, September 23, 2019	Configure your notification preferences to receive via email or SMS.	Schedule email and text alerts.

If you have questions or need additional information, please contact Treasury Management Support at TMSupport@premiervalleybank.com* or 559.256.7765. Hours are 6:00 a.m. - 5:00 p.m.

Thank you for your continued business. We look forward to better serving you!

Premier Valley Bank
Treasury Management Team

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